

# SYMSONIA WATER DISTRICT

P.S.C. Ky. No. ....

Cancels P.S.C. Ky. No. ....

SYMSONIA WATER DISTRICT

OF

SYMSONIA, KENTUCKY

Rates, Rules and Regulations for Furnishing  
WATER SERVICE

AT

NORTHEASTERN PORTION OF GRAVES COUNTY, KENTUCKY

Filed with PUBLIC SERVICE COMMISSION OF  
KENTUCKY

ISSUED APRIL 1, 1995

EFFECTIVE MAY 1, 1995

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED BY SYMSONIA WATER DISTRICT  
(Name of Utility)

MAY 01 1995

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

BY Harold Mcmanus  
CHAIRMAN OF COMMISSIONERS

## Form for filing Rate Schedules

For NORTHEASTERN PORTION OF  
Community, Town or City  
GRAVES COUNTY

P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

SYMSONIA WATER DISTRICT  
Name of Issuing Corporation

## CLASSIFICATION OF SERVICE

	RATE PER UNIT
RATES: MONTHLY	
<u>5/8 x 3/4 Inch Connection</u>	
First 2,000 Gallons	\$10.25 Minimum Bill
Next 3,000 Gallons	2.35 per 1,000 Gallons
Next 5,000 Gallons	2.20 per 1,000 Gallons
Over 10,000 Gallons	2.05 per 1,000 Gallons
<u>2 - Inch Connection</u>	
First 20,000 Gallons	\$48.80 Minimum Bill
Over 20,000 Gallons	2.05 per 1,000 Gallons
<u>CONNECTION FEES</u>	
5/8 x 3/4 Inch Connection	\$375.00
2 - Inch Connection	Actual cost of installation
PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE	
MAY 01 1995	
PURSUANT TO 807 KAR 5011, SECTION 9 (1)	
BY: <u>James C. Neal</u> FOR THE PUBLIC SERVICE COMMISSION	

DATE OF ISSUE APRIL 1, 1995DATE EFFECTIVE MAY 1, 1995ISSUED BY Harold McManus  
Name of OfficerTITLE CHAIRMAN OF COMMISSIONERSIssued by authority of an Order of the Public Service Commission of Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_.

Form for filing Rate Schedules

For Northwestern portion of Graves  
Community, Town or City

P.S.C. NO. \_\_\_\_\_

Original                      SHEET NO. 1

CANCELLING P.S.C. NO. \_\_\_\_\_

                     SHEET NO.                     

Symsonia Water District

Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

New Hydrant

The charge for a new hydrant will be the actual cost of the hydrant plus installation.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

NOV 01 1995

PURSUANT TO 807 KAR 3011,  
SECTION 9(1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE 11-27-95

DATE EFFECTIVE \_\_\_\_\_

ISSUED BY Harold McManus  
Name of Officer

TITLE Chairman

Issued by authority of an Order of the Public Service Commission of Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_

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Northwestern portion of Grave  
Court

FEB 21 1992

P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

SYMSONIA WATER DISTRICT

RATES & TARIFFS

Cancelling P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

RULES AND REGULATIONS

GENERAL PROVISIONS

1. Water will be turned on only by an authorized employee of the District.
2. No application for water service will be allowed and no water shall be supplied to any applicant or customer where the applicant or customer is indebted to the Water District. This section will apply whether the indebtedness is incurred at the premises for which application is made or at any other premises supplied by the District where service was in applicants name.
3. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off without notice or shall be refused, provided the District shall notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the customer or applicant before service can be restored.
4. Each District meter is to serve only one residence, or mobile home.
5. Tampering with meter, meter seal, service or valves or permitting such tampering by others is prohibited.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 16 1992

PURSUANT TO 807 KAR 5:011.  
SECTION 9 (1)

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE February 18, 1992  
Month Day Year

DATE EFFECTIVE March 1, 1992  
Month Day Year

ISSUED BY Harold McManus  
Name of Officer

Chairman  
Title

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Northwestern portion of Graves

County

P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

RULES AND REGULATIONS

BILLING, COLLECTION, PENALTIES

Bills for water service furnished by the Utility will be mailed no later than the 5th of each month and will be due and payable within 10 days, or by the 15th day of the month. A 10% late payment penalty charge will be applicable after the due date of any account.

On a new tap-on service the billing for this new service shall begin at the time the District makes water available to the customer, regardless of whether the consumer is connected to the meter.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 16 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Charles H. Hester  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE February 18, 1992

DATE EFFECTIVE March 1, 1992

MONTH DAY YEAR

MONTH DAY YEAR

ISSUED BY

Harold McManis

Chairman

Name of Officer

Title

APPROVE

FOR Northeastern portion of  
Graves County  
P.S.C. Ky. No.

Sheet No.

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No.

Sheet No.

## RULES AND REGULATIONS

### MULTIPLE USERS ON ONE METER

- A. Each district meter is to serve only one residence or mobile home.
- B. For existing customers, where two or more residences, apartment units, mobile homes, businesses, or family units residing in a duplex or other multi-unit premise, are served by a single meter the water bill will be computed as follows:
  1. A minimum bill will be charged for each unit served, with the remainder of the water charged through the current rate schedule.
  2. The customer whose name the meter is in will be responsible for the bill received.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 7 1994

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Harold M. Marmas  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE FEBRUARY 2, 1994  
Month Day Year

DATE EFFECTIVE MARCH 2, 1994  
Month Day Year

ISSUED BY Harold Marmas Chairman Symsonia Ky. 42082  
Name of Officer Title Address

FOR Northwestern portion of Graves

County

P.S.C. Ky. No. 2

Original Sheet No. 2

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 2

### RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of water service by Symsonia Water District, hereinafter referred to as the Utility and applies to all service received from the utility. No employee or individual director of the Utility is permitted to make an exception to the following rules and regulations. All rules and regulations are to be in effect so long as they are not in conflict with the Public Service Commission Rules and Regulations. The utility is further subject to all Rules and Regulations of the Commission even though they may not be contained herein.

#### REVISIONS

These Rules and Regulations may be revised, amended, supplemented or otherwise changed from time to time subject to approval of the Public Service Commission, and shall have the same force as the present Rules and Regulations.

#### SERVICE AREA

The Utility furnishes water service to the Symsonia water community, located at Symsonia, Kentucky, Northwestern portion of Kentucky.

PUBLIC SERVICE COMMISSION,  
OF KENTUCKY  
EFFECTIVE

#### AVAILABILITY

Water service is available to any domestic, commercial or industrial consumer within the Utility's service area.

JAN 5 1988  
PURSUANT TO 207 KAR 5:011,  
SECTION 9 (1)

#### WATER FAILURE

The Utility is responsible for water failure only when in control of the Utility's employees. No customer is paid damages for equipment unless such damages are specifically found to be caused by an act of negligence on the part of the Utility or its employees.

BY: Charles L. Hill  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE January 21 1988  
Month Day Year

DATE EFFECTIVE January 5 1988  
Month Day Year

ISSUED BY Harold C. McManus Chairman  
Name of Officer Title

Symsonia, KY  
Address

FOR Northwestern portion of Graves  
County

P.S.C. Ky. No. 2

Original Sheet No. 3

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 2 and 3

## RULES AND REGULATIONS

### PROTECTION BY CUSTOMER

Customer shall protect the equipment of the Utility on his premises and shall not interfere with Utility's property or permit ~~third parties~~ <sup>public service commission</sup> except by duly authorized representatives of the Utility of KENTUCKY  
EFFECTIVE

### NOTICE OF TROUBLE

Customer shall give immediate notice to the Utility of any irregularities or unsatisfactory service and of any defects known to the customer  
JAN 5 1988  
PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

### MAINTENANCE

BY: James L. Lee  
PUBLIC SERVICE COMMISSION MANAGER  
The Utility may at any time deemed necessary, suspend water service to any customer or customers for the purpose of making repairs, changes, or improvements upon any part of its system. The Utility shall give reasonable notice of such suspension of service to the customer.

The Utility shall be responsible for the maintenance of that portion of the service line installed by the Utility and the customer shall be responsible for the maintenance of that portion thereof installed by the customer.

### EXTENSION OF SERVICE

The Utility shall determine the total cost of the proposed water main extension (exclusive of the meter connections) and the total length of the extension. The Utility shall pay that portion of the cost of the water main extension equal to 50 feet for each applicant for service. That part of the cost not covered by the Utility's portion shall be contributed equally by those applicants desiring service on the main extension. Each applicant will also be required to pay the Utility's approved connection fee for a meter connection to the main extension.

For a period of five years after the original construction of the main extension each additional customer directly connected to each particular extension will be required to contribute to the cost of that water main extension based on a recomputation of both the Utility's portion of the total cost and each customer's contribution as set out above. The Utility

DATE OF ISSUE January 21, 1988  
Month Day Year

DATE EFFECTIVE January 5, 1988  
Month Day Year

ISSUED BY Harold C. McManus  
Name of Officer

Chairman  
Title

Symsonia, KY  
Address

FOR Northwestern portion of Graves  
County

P.S.C. Ky. No. 2

Original Sheet No. 4

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 3 and 4

### RULES AND REGULATIONS

The Utility must refund to those customers that have previously contributed to the cost of each main extension itself that amount necessary to reduce their contribution to the currently calculated amount for each customer connected to that extension. All customers directly connected to each main extension for a five-year period after it is placed in service are to contribute equally to cost of construction of the water main extension itself. In addition each customer must pay the approved connection fee applicable at the time of their application for the meter connection. The connection fee is not part of the refundable cost of the extension and may be charged during the refund period. After the five-year refund period expires, any additional customer applying for service on each main extension will be connected for the amount of the approved connection fee only. Also, after the five-year refund period expires, the Utility will be required to make refunds for an additional five-year period in accordance with 807 KAR 5:066, Section 12(b).

The Utility may propose a longer or shorter period than the five-year period if appropriate.

#### LINE RELOCATIONS

When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

#### BILLING, COLLECTION, PENALTIES

Bills for water service furnished by the Utility will be mailed no later than the 5th of each month and will be due and payable within 10 days, or by the 15th day of the month. A 10 percent late payment penalty charge will be applicable after the due date of any account.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 5 1988

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE January 21, 1988  
Month Day Year

DATE EFFECTIVE January 5, 1988  
Month Day Year

ISSUED BY Harold C. McManus

Chairman

Symsonia, KY

~~Public Service Commission~~ Eastern portion of Gray  
Count

P.S.C. Ky. No. 2

First Revised

Sheet No. 5

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 4

## RULES AND REGULATIONS

### DEPOSITS

The Utility may require from any customer or applicant for service a minimum cash deposit or other guaranty to secure payment of bills of an amount not to exceed two-twelfths (2/12) of the estimated annual bill of such customer or applicant, where bills are rendered monthly or an amount not to exceed three-twelfths (3/12) of the estimated annual bill of such customer or applicant, where bills are rendered bimonthly or an amount not to exceed four-twelfths (4/12) of the estimated bill of such customer or applicant where bills are rendered quarterly. The Utility may require an equal deposit from all applicants for the same class of service. If the Utility retains a residential deposit for more than eighteen (18) months, it shall advise the customer that the deposit will be recalculated based on actual usage upon the customer's request. The notice of deposit recalculation shall state that if the deposit on account differs by more than ten (10) dollars from the deposit calculated on actual usage, then the utility shall refund any over collection and may collect any underpayment. Refunds may be made by check or by credit to the customer's bill.

Notification of a customer's right to a deposit recalculation will be made at least once annually. The notice may be made by means of a general mailing (or bill stuffer) to all customers, which specifies the above condition. The utility shall not be required to refund any excess deposit if the customer's bill is delinquent by more than one (1) billing period at the time of recalculation.

Interest will be paid annually on deposits at the rate prescribed by law.

### DISCONTINUANCE OF SERVICE BY UTILITY

The Utility may refuse or discontinue service to an applicant or customer after proper notice, for failure to comply with its rules and regulations or state and municipal rules and regulations, when a customer or applicant refuses or neglects to provide reasonable access to the premises, for fraudulent or illegal use of service, or for nonpayment of bills, the customer shall be given at least five (5) days written notice, separate from the original bill, and cut off service.

DATE OF ISSUE

Month Day Year

DATE EFFECTIVE

PURSUANT TO 807 KAR 5:011.

Month Day Year

ISSUED BY

Harold C. McManus Chairman  
Name of Officer Title

BY: Chapman  
PUBLIC SERVICE COMMISSION MANAGER  
Address

~~Northwestern~~ portion of Grav  
County

P.S.C. Ky. No. 2

First Revised \_\_\_\_\_ Sheet No. 6

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

### RULES AND REGULATIONS

effected not less than twenty (20) days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to the utility a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises in which case service will not be discontinued until the affected resider can make other living arrangements or until thirty (30) days elapse from the date of the utility's notification. When a dangerous condition is found to exist on the customer's or applicant's premises, the service will be cut off without notice, or refused, provided that the utility notify the customer or applicant immediately of the reasons for the discontinuar or refusal and the corrective action to be taken by the applicant or customer before service can be restored or initially rendered.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 21 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Charles L. Lyle  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE \_\_\_\_\_  
Month Day Year

DATE EFFECTIVE \_\_\_\_\_  
Month Day Year

ISSUED BY Harold C. McManus  
Name of Officer

Chairman  
Title

Symsonia, KY  
Address

FOR Northwestern Graves County, Kentucky  
Community, Town or City

P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Symsonia Water District  
(Name of Utility)

### RULES AND REGULATIONS

- AA. Fire Departments. For the purpose of off-setting fifty percent or more of its operation expenses, any fire department not receiving public funds from the Commonwealth of Kentucky, or any political subdivision thereof, may withdraw water from the utility's facilities at no charge, for the extinguishing of fires or the training of firemen. A fire department making such withdrawals shall provide an estimate of its withdrawals to the utility at the end of each month.

DATE OF ISSUE NOVEMBER 12, 2002

Month / Date / Year

DATE EFFECTIVE JANUARY 1, 2003

Month / Date / Year

ISSUED BY *King E. Waid*

(Signature of Officer)

TITLE *Superintendent*

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 01 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY *Thomas L. Dore*  
EXECUTIVE DIRECTOR

Form for filing Rate Schedules

FOR Symsonia

Community, Town or City

P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

SYMSONIA WATER DISTRICT  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

MONITORING OF CUSTOMER USAGE

At least once annually the Company will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 30 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Company will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 21 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

DATE OF ISSUE May 12, 1992

DATE EFFECTIVE May 12, 1992

ISSUED BY Harold M. Manis  
Name of Officer

TITLE Chairman PUBLIC SERVICE COMMISSION MANAGER

Issued by authority of an Order of the Public Service Commission of Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_.

**SYMSONIA WATER - SEWER DISTRICT**

P.O. BOX 99

SYMSONIA, KY 42082

PHONE: (502) 351-4470

**SYMSONIA WATER - SEWER DISTRICT**

P.O. BOX 99

SYMSONIA, KY 42082

ADDRESS CORRECTION REQUESTED

TO

ACCOUNT

SERVICE AT

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES

MAIL TO:

RATES AVAILABLE UPON REQUEST

ACCOUNT

DUE DATE

CLASS

AMOUNT DUE ON  
OR BEFORE DUE DATE

DUE DATE

AMOUNT DUE  
AFTER DUE DATE

AMOUNT DUE ON  
OR BEFORE DUE DATE

SAVE THIS

AMOUNT DUE  
AFTER DUE DATE

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 21 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY:

*Sharon L. Allen*  
PUBLIC SERVICE COMMISSION MANAGER

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JUL 18 2001

PUBLIC SERVICE  
COMMISSION

WATER SHORTAGE RESPONSE PLAN

Symsonia Water Dist

0420423

Section 1. Purpose. The purpose of this Plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the Symsonia Water Dist 0420423 in the event a shortage is declared.

Section 2. Definitions. These terms are applicable only for this Plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the Symsonia Water Dist SyD water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean all water potentially available to persons in the Symsonia Water Dist SyD
- (c) "Treated Water" shall mean water that has been introduced by the Symsonia Water Dist into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

Domestic:

- water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

Health Care Facilities:

- patient care and rehabilitation, including related filling and operation of swimming pools.

Water Hauling:

- sales of domestic use where not reasonably available elsewhere.

Public Use:

- firefighting,

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AUG 17 2001

PURSUANT TO 807 KAR 50.1  
SECTION 9(1)

BY Stephan D. Bell  
SECRETARY OF THE COMMISSION

- health and public protection purposes, if specifically approved by health officials.

Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- personal, in-house water use including kitchen, bathroom and laundry.

Water Hauling:

- non-domestic, when other sources are not reasonably available elsewhere.

Commercial and Civic Use:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels and similar commercial establishments.

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock,
- watering by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens,
- watering by commercial nurseries at a minimum level necessary to maintain stock,
- watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,

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AUG 17 2001

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Stephan O. Burr  
SECRETARY OF THE COMMISSION

- watering of woody plants where necessary to preserve them,
- minimal watering of golf course greens.

Recreational:

- operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

Non-Essential Uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

Commercial and Civic Use:

- serving water in restaurants, clubs, or eating places, except by customer request,
- failure to repair a controllable leak,
- increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

Ornamental Purposes:

- fountains, reflecting pools and artificial waterfalls.

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PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY Stephan O. Bell  
SECRETARY OF THE COMMISSION

Outdoor Non-Commercial Watering:

- - use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Outdoor Commercial or Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,
- use of water for dirt control or compaction,
- watering of lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 17 2001

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

Recreational uses other than those specified in Class 2.

Non-commercial washing of motor and other vehicles.

Air Conditioning (see also Class 2 purposes):

- refilling cooling towers after draining.

(d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.

(e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

(f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.

(g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

AUG 17 2001 (h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

PURSUANT TO 807 KAR 5011.

SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

Section 3. Applicability. The provisions of this Plan shall apply to all retail and wholesale customers of the 0420423 Symsonia Water Dist. When implemented, this Plan becomes SWD 0420423 Water Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. (Note: A sample calculation page is attached as Appendix A to assist in determining overall water levels. It is important that accurate water measurements be used.) Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail water use shall be approved by the GRAVES County Fiscal COURT AND SYMSONIA WATER DIST.

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the CHAIRMAN of SYD

0420423

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

A. Advisory Stage:

- (1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to 10% below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the areas from which the Symson/A WATER DIST draws water. (Note: Additional conditions may be added based on local conditions.)

(2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

B. Alert Stage:

- (1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 15% below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

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- (a) Declare Water Shortage Alert.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all non-essential (Class 3) water uses.

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(e) Curtail entitlements to all customers by the same percentage as the projected shortage.

(f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$ 2.00 per 1,000 gallons.

C. Emergency Stage:

1. Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 20% below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

2. Conservation and Curtailment Measures:

(a) Declare Water Shortage Emergency.

(b) Provide proper notice to all customers and to all local news media.

(c) Eliminate all water leaks.

(d) Prohibit all Class 3 uses of water.

(e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms and laundries.

(f) Curtail all commercial and industrial entitlements (except Health Care Facilities) by 100%.

(g) Curtail Residential entitlements by the same percentage as the projected shortage.

(h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.

(i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$ 5.00 per 1,000 gallons.

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D. Rationing Stage:

1. Criteria: Treated water available is greater than 40% below demand or raw water supplies are below

- the level necessary to meet essential needs, and in the opinion of Sym. SDOIA WATER DIST mandatory rationing is required to insure adequate water is available to maintain public health and safety.

2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 2 uses of water.
- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities) by 100%.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.
- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of \$10.00 per 1,000 gallons. ten.

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Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard

before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.

- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provisions of this Plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

**Section 9. Request for Exception.**

(a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the Symsonia Water Dist for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

- (b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

**Section 10. Severability.** If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

**Section 11. Effective Date.** This Plan shall take effect immediately upon approval by the Public Service Commission.

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# APPENDIX A

(Name of Utility)

PROJECTED DEMAND WORKSHEET FOR July 1988  
(Month) (Year)

The information below would be used to estimate projected demand for one (1) month.

Calculations will be done at the beginning of each month.

Average use in <u>June</u> for the past 5 years:	<u>62,661</u>	gpd
(Last Month)		
Average use in <u>June</u> for 2 years ago:	<u>53,903</u>	gpd
(Last Month)		
Average use in <u>June</u> for 1 year ago:	<u>69,800</u>	gpd
(Last Month)		
Average use in <u>June</u> for current year:	<u>66,933</u>	gpd
(Last Month)		
Average use in <u>July</u> for the past 5 years:	<u>62,227</u>	gpd
(This Month)		
Average use in <u>July</u> for 2 years ago:	<u>51,433</u>	gpd
(This Month)		
Average use in <u>July</u> for 1 year ago:	<u>70,032</u>	gpd
(This Month)		

Usage Notes: \_\_\_\_\_

Weather Notes: Normally hot and dry. Below seasonal average for rain fall.  
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Average projected use for July 60,000 gpd  
BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER  
60,000 gpd

Without conservation measures:

With advisory conservation measures  
( 10% reduction)

54,000 gpd

With alert conservation measures  
(More than 20% reduction)

48,000 gpd

With emergency conservation measures  
(More than 25% reduction)

45,000 gpd

With rationing conservation measures  
(More than 30% reduction)

42,000 gpd